

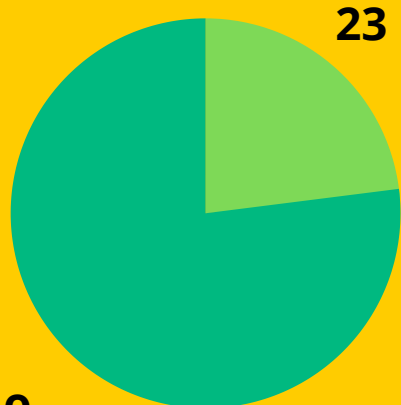


# ACCC FINANCIAL HEALTH INDEX

## September 2020

### HAVE YOU REQUESTED FINANCIAL RELIEF FROM YOUR CREDIT CARD COMPANIES DUE TO COVID?

Yes  
23



No  
77

#### Concessions received:

- Lowered payment: 23%
- Deferred payment: 40%
- Reduced interest rate: 16%
- Relief denied: 20%



### HOW WOULD YOU DESCRIBE YOUR CURRENT LEVEL OF CONFIDENCE IN THE US ECONOMY?

In June, 23% of respondents said they were **not confident at all** in the U.S. economy. In September, that number fell to 16%, which was the level it was in March.

21% of September respondents say they are **very confident** in the U.S. economy.



### HOW WOULD YOU DESCRIBE YOUR CURRENT LEVEL OF EMPLOYMENT STABILITY?

Very unstable  
10.2%

Somewhat unstable  
15%

Very stable  
35.8%



Somewhat stable  
39%



### WHAT IS YOUR LEVEL OF CONFIDENCE AROUND INCOME SECURITY SIX MONTHS FROM NOW?

In September, only 22% of respondents said they are **very confident** in their income security six months from now. That number fell from 26% in June.

Nearly 10% say they are **not confident at all** in their income security six months from now.



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